

# Module Description, available in: EN

# Managing complexity and innovation in aviation

#### **General Information**

**Number of ECTS Credits** 

3

Module code

TSM\_CompAvi

Valid for academic year

2020-21

Last modification

2019-10-06

Coordinator of the module

Siddhartha Arora (ZHAW, aror@zhaw.ch)

Explanations regarding the language definitions for each location:

- Instruction is given in the language defined below for each location/each time the module is held.
  - Documentation is available in the languages defined below. Where documents are in several languages, the percentage distribution is shown (100% = all the documentation).
  - The examination is available 100% in the languages shown for each location/each time it is held.

	Winterthur			
Instruction	<b>X</b> E 100%			
Documentation	<b>X</b> E 100%			
Examination	<b>X</b> E 100%			

# **Module Category**

TSM Technical scientific module

Lessons

2 lecture periods and 1 tutorial period per week

# **Entry level competences**

Prerequisites, previous knowledge

Modelling methods

#### Brief course description of module objectives and content

Theory of complex systems and dynamics to understand challenges of markets and chances for new technologies, to identify niches for innovation in aviation and to handle complexity.

Risk management and decision making under uncertainty: Dealing with dilemmata

Methods for simplifying and communicating complexity.

Enhancement of collaboration to unfold interdisciplinary potentials: Develop a culture of learning and growth.

Enabling participation: Integrate multiple interest groups throughout the conception and design process.

Management of an innovation process: Learn from success and failure. Develop a business model for a new product/service. Predict near- and longterm development with modelling and scenario techniques to address uncertainty and risk.

Understand challenges for transformation (market pressures, legal aspects, certification requirements, public acceptance, organisational aspects, resistance to change). Manage change process.

Pitch: Elaboration and presentation of an innovative idea to a group of investors.

#### Aims, content, methods

#### Learning objectives and competencies to be acquired

Understand and enhance performance in complex systems. Cope with interdependence and insecurity. Develop new solutions in a complex market.

Assess potential for innovation: Take advantage of chances, avoid unnecessary risks.

Balance multiple requirements: technical, economic, human, environmental aspects and social acceptance.

#### Module content with weighting of different components

Complex systems and system dynamics

Innovation and Entrepreneurship

Risk management and decision making under uncertainty

#### Teaching and learning methods

Case Studies

Modelling

Visualization and communication

Leadership and Self-Management

Literature

# **Assessment**

### **Certification requirements**

Module does not use certification requirements

# Basic principle for exams

As a rule, all standard final exams are conducted in written form. For resit exams, lecturers will communicate the exam format (written/oral) together with the exam schedule.

Standard final exam for a module and written resit exam

Kind of exam

Written exam

**Duration of exam** 

120 minutes

Permissible aids

No aids permitted

Special case: Resit exam as oral exam

Kind of exam

Oral exam

**Duration of exam** 

30 minutes

Permissible aids

No aids permitted