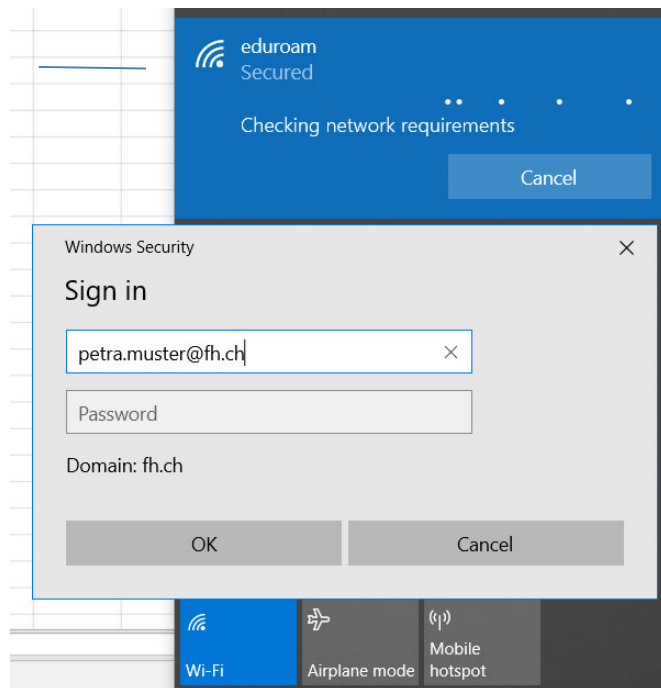


WLAN eduroam is available at all locations of central modules

'Eduroam' stands for Education Roaming und is a Wi-Fi access solution for educational and research institutions at home and abroad. 'Eduroam' enables students and lecturers to use the Wi-Fi infrastructure at all locations of MSE modules by using the access data of your homeUAS.

Quick guide

1. Choose 'eduroam' as WLAN
2. Use Username/Password from you UAS-account to connect to 'eduroam'



Problem shooting

If you cannot connect at a location, please use this guide if available for your UAS:

<https://cat.eduroam.org/>

Or check the following points:

- ✓ Have I activated or switched on the WLAN on the device?
- ✓ Is the eduroam network displayed in the WLAN menu?
- ✓ Has the correct authentication method (EAP-MSCHAPv2) been recognized and set by the WLAN wizard?
- ✓ Does the network work for other people at the same location or is there a problem with the WLAN at the location? If the access does not work for everybody, kindly inform at the current location.
- ✓ Have I entered the e-mail address from my UAS correctly (try out short and long form if available)?
- ✓ Have I entered my password correctly?
- ✓ Is the password saved in the WLAN profile still valid or have you recently changed the password and not yet adjusted in the WLAN profile?
- ✓ Does the eduroam network usually work for you except at this one location?

- Since not all universities have the same infrastructure and settings, it often helps to delete and set up the WLAN profile again.
- If the eduroam network still does not work -> Contact the helpdesk at your home university for support

Temporary alternatives to eduroam in Zurich:

HWZ/PHZH: Use Network 'PHZH-GUEST' (SMS Code)

ZHAW: <https://www.zhaw.ch/en/about-us/visitor-information/wi-fi-hotspots/>